





You may have noticed at the beginning of each year a picture of the TekSynap rocket taking off appears in the January issue. The TekSynap rocket moves towards reaching new heights each year - hokey, but symbolic of our progress as a company. In a small way, by our use of a "rocket" to symbolize our progress, we pay homage to some of the truly great events of our time. The Apollo 11 blasted off on July 16, 1969, and four days later, Armstrong and Aldrin landed on the moon. Getting a ship into space, much less landing on the moon in those days seems like hocus-pocus. Achieving something new might appear to some as magic, in reality; focus, resolve and determination are practical. The science, determination, and focus make milestones in history possible. New discovery continues fueled by continued investment. Last year our Government created the Space Force and reinvigorated NASA with a focus on a manned mission to Mars. The United States remains a vibrant competitor on every frontier. It has been said "focus determines your reality"; I agree. I hope to someday support these important missions through the strong work that TekSynap performs.

TekSynap had an outstanding year in 2019 and is poised for additional growth in 2020. Growth provides opportunities for everyone in our company. As we win new contracts, we have seeded those contracts staff from our existing programs creating new leaders that understand the TekSynap values and methods. The question is what our focus is for 2020 and beyond? Success is not an accident; it demands serious minds coupled with commitment from all of us to a shared goal. As we thoughtfully consider the future of our company, TekSynap must nimbly react to our changing market focus. The company now enjoys past performances on scale, complexity, and scope that truly address federal enterprise requirements where we hold exceptional rankings. Our achievements are a tribute to all of you. TekSynap is positioned as a leading tech savvy company - not afraid to compete in the full and open market.

Over the past three years the company has successfully captured a number of marguis

contracts. I refer to them as 'staple' Government Wide Acquisition Contracts and agency specific IDIQs. These contract vehicles allow TekSynap to continue the pursuit of small business and 8(a) task order efforts past our graduation. During this time we will also pursue new business competing with our larger system integrator rivals. TekSynap has already shown the world that we can do just that, compete and win in the large business realm with over 22% of our portfolio already classified as Full and Open (F&O) – clearly we are ready to meet this challenge.

In the beginning of our corporate history TekSynap was focused on growing our past performance by working closely with the Large Systems Integrators as a subcontractor. In the first five years of our corporate history we operated primarily as a subcontractor to the LSI community. In the early years TekSynap was 80% subcontracted and 20% prime. As we closed 2019 the company defined the services portfolio as 80% prime contracts and 20% subcontracted. This sea shift in our services portfolio championed by a strong leadership team across the company successfully pushed the company into the prime position we find ourselves today. Our focus must once again shift as a company from small business contracts to those contracts offered as full and open. The challenge before us is one confronted by all small businesses who emerge from the small business program. We are well positioned to meet this challenge. I hope all of you join me in meeting this new challenge with determined focus.

Kam Jinnah

2019 HOLIDAY PARTY - A NIGHT AT THE MUSEUM

The 2019 TekSynap Holiday Party took place on Saturday, December 14th at the Smithsonian National Museum of American History in Washington DC. The event was attended by over four hundred employees, partners and their guests.













Caught in the Act

Kudos are in order for Chris Grant, DLA Richmond, as he was called our for taking ownership of a problem that had been ongoing for six months. Chris and another team member diagnosed the problem and resolved it in a single day!

Thomas Mejia, John Kayastha and James Greenland got a special shout out for flexing their hours to ensure coverage during a shortage at NRC.

The responsiveness of **Tim Bobbitt** was recognized during a recent urgent telephone service issue at DLA.

Kudos to Ruben Hormostay and Monique Evans for their excellent work communicating and coordinating the transition of the BOEM Data Management contract.

Pablo Briones was instrumental in the asset management process for new devices at the DLA site in Barstow, CA.

The following employees received a shout out in the Q4 review from a teammate:
Kalahari Valentine, Kayla Sailer, Rob
Kennett, Adam Thomas, Michael
Thomas, Leonard Newman, Chris Suk,
Jason Hilton, Chris Schuster, Thomas
Murphy, and Jared Shapiro. Thank you all for your teamwork!

Congrats to **Tiffany Bean** on earning her

DTRA team attends Small Business Breakfast Series



TekSynap is the Gold Sponsor of AFCEA NOVA Small Business Breakfast Series and recently welcomed Ms. Sharon Morrow, Small Business Director from the Defense Threat Reduction Agency (DTRA).

Sharon is responsible for advising the DTRA Director on all small business matters in the execution of the DTRA Mission. Ms. Morrow explained DTRA's mission and what the organization purchases. In addition, she shared with the group DTRA's small business goals and the contract vehicles DTRA utilizes.



Pictured left to right, Susan Caulfield (Caulfield Consulting), Fred Taylor, Sarah Keiper, Sharon Morrow (DTRA), Warren McQueen, Darrin Snyder



2019 W2s

W2's have been mailed to your home address listed in ADP. If you did not receive your W2, please verify that your address in ADP is correct.

Your electronic W2 is available and can be downloaded from ADP. To locate, log into your ADP account and navigate to Myself> Pay> Annual Statements.

BE AWARE OF PHISHING ATTEMPTS!

TekSynap employees have seen an increased number of phishing attempts lately.

Phishing is a type of social engineering attack often used to steal user data, including login credentials and credit card numbers. It occurs when an attacker, masquerading as a trusted entity, dupes a victim into opening an email, instant message, or text message.

Some examples of phishing emails are listed below:

You may potentially receive a fraudulent email from Kamran Jinnah (CEO of Teksynap) or another TekSynap employee asking you to purchase gift cards. **DO NOT** follow their request. If you do make a purchase, you will **NOT** be reimbursed.

Another popular tactic is Kamran Jinnah or another TekSynap employee asking you update their direct deposit and banking information.

As an employee of an IT company we

Cigna Dental Insurance ID Card

Cigna DPPO Advantage
Cigna Health and Life Insurance Company



TekSynap Corporation

Participant Name:

Participant Number: Use Cigna ID

To find a network dentist or verify coverage call toll free: 1.800.Cigna24 or 1.800.244.6224

 Cigna Dental
 Insured Plan ID:

 P.O. Box 188037
 0626811

 Chattanooga, TN 37422-8037
 0626811

A personalized Dental ID card will not be mailed. You can download the TekSynap Group Dental ID card (shown above) from the Forms Library in ADP. Your provider is able to confirm your Cigna Dental insurance with you SSN.



OPEN POSITIONS

DLA ESD

Senior Computer Operator - Huntsville, AL and Bremerton, WA IT Support Specialist - Bremerton, WA

Central LAN

Senior Network Engineer - Texarkana, TX

EWASS

IT Support Specialist - Tracy, CA

DPAS

Software Developer - New Cumberland, PA

Senate

Helpdesk Tier 3 Technician

SNCC - Rockville, MD

Sr VMWare/Citrix System Administrator Senior System Administrator (2) should be able to recognize phishing emails. ALWAYS verify the EMAIL ADDRESS (not name). If you receive any phishing attempt, please forward it to **Quality@teksynap.com**



Senior Security Engineer SME ICAM Subject Matter Expert

Wireless

Site Manager Technician I

Arlington, VA

Network Engineer Linux System Administrator

Albuquerque, NM

Telephone Technician Client Support Technician

Please email your referral resumes to: careers@teksynap.com

ANNIVERSARIES

5 Years

Julie Ennis

4 Years

Pearl Prince

3 Years

Sarah Keiper Robert Elmore

2 Years

Richard Conklin Brittaney Davis Dennise Shally Thomas Sena Jason Litteral Jared Shapiro Valerie Fronczak

1 Year

Christopher Schuster
Gregory Palys
Steven Sokhan
Toby Beck
Sean Kim
Carlton Parker
Gregory Culf
Leonard Reice
Michael Russcher

Russell McDermott



WELCOME NEW EMPLOYEES

Gerald Smith
Tami Devitt
Ramina Rouhani
Patrick Pocock
Jike-Ere Opirijitei
Sharon Soniat
Dana Martin
Sara Thompson
Jake Null
Lester Dunn
Matthieux Roger
David Bordelon
Rachel Holliday

Hanna Do

Veronica Webb-Burke

Lesley Quezergue

Carmen Loggins Toby Wraye

Matthew Davies

Margo Rinehart

Toni Roman

Heather Davis

- -

Teagan Pacheco

Crystal Sylla

Bric Hilliard

Trung Uong

Elgin Stuckman

Brandon Washington

Julio Berber



Shemone Williams

Gerald Smith

Ramina Rouhani Jike-Ere Opirijitei

Dana Martin

Robert Mack

Jake Null

Matthieux Roger

Rachel Holliday

Hanna Do

Kevin Webb

Rhett Richoux

Erika Brown

Blair Gershenson

Tim Wyatt

Wes Humm

Ernesto Ventura

Tyler Payne

Darrin Satterfield

Brian Satterfield

Chuck Kirkham

Adam Craig

Sajjadul Chowdhury

Joseph Nelson

James Carnill

Walter Chisolm

Lynette Kahue

Jean-Pierre Blouin

Tim Carreras

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